

One-Week Programme

Through the varied workshops and activities offered during the one-week programme, you will get the chance to improve your hospitality and business knowledge, develop your personal skills and have lots of fun. The Hospitality Industry is a people industry, where openness, friendliness and energy are at home. Thus, come with an open heart, embrace the adventure, and enjoy every moment of it.

DAY	MORNING ACTIVITY	AFTERNOON ACTIVITY	EVENING ACTIVITY
SUN	Arrival & Check-In	Welcome to SHL in Lucerne	Swiss Barbecue
MON	Hospitality Business Fascination	Hospitality Trend Lab	Meet a Pro
TUE	Culinary Arts	Chocolate Adventure	Food Trends on the plate
WED	Service Excellence	Lucerne scavenger hunt	Music Night & Mocktail Creation
THU	Inside a 5* hotel	Explore the Mountains	Chalet Dinner
FRI	Planning the future: Business Workshop and Case Study		Farewell Dinner
SAT	Check-Out & Departure		

Programme structure

1/3 Theory

1/3 Workshops

1/3 Leisure

*Please be aware that the programme is subject to change. The programme schedule will be communicated upon arrival.